

Registered Office: 5th Floor, Building No.27, KG Marg, Connaught Place, New Delhi - 110 001 CIN: L65922DL2005PLC136029

Tel: +91 11 4353 2950, Fax: +91 11 4353 2947,

Website: <a href="http://www.indiabullshomeloans.com/">http://www.indiabullshomeloans.com/</a> Email: homeloans@indiabulls.com

## **Board Familiarisation**

## May 24, 2024

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- > Customers' & shareholders' profile,
- Financial details,
- ➤ Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 89 hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Thirty -Four



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## **Board Familiarisation**

## February 14, 2024

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Human resources, technology & facilities,
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- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's senior management.

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Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 88 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Thirty -Third



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## **Board Familiarisation**

## November 14, 2023

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Customers' & shareholders' profile,
- Financial details,
- > Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
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These detailed discussions and presentations were facilitated by the Company's senior management.

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Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx.87 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Thirty -Two



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# Board Familiarisation August 14, 2023

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
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- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- > Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx.86 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Two
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Thirty -One



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## Board Familiarisation May 22, 2023

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- > Human resources, technology & facilities,
- Internal controls and risk management,
- > Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

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## Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx.85 hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Thirty



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## Board Familiarisation February 14, 2023

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

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## Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx.84 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Nine



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## **Board Familiarisation November 14, 2022**

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- > Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

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## Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx.83 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Eight



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## Board Familiarisation August 10, 2022

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- > Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

## Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 1 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx.82 hours
Number of programmes attended by each of Independent Directors during current Financial Year	
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Seven



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## Board Familiarisation May 20, 2022

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- > Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

## Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 1 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx.80 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Six



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# Board Familiarisation February 9, 2022

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that its independent directors are familiar with various aspects of its business including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations to ensure that its independent directors are kept abreast of various changes impacting the Company. These cover Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls, risk management and applicable regulatory requirements, changes if any, since last presentation, along with roles, rights and obligations of Independent Directors.

These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s).

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 79 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Five



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# Board Familiarisation November 11, 2021

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- ➢ CSR
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s).

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 77 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Four



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# Board Familiarisation August 5, 2021

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- > Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s)

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 74 ½ hours
Number of programmes attended by each of Independent	Two
Directors during current Financial Year	
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Three



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# Board Familiarisation May 19, 2021

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations to ensure that its independent directors are kept abreast of various changes impacting the Company. These cover Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls, risk management and applicable regulatory requirements, changes if any, since last presentation, along with roles, rights and obligations of Independent Directors.

These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s)

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 71 hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty Two



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# Board Familiarisation February 12, 2021

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2020-21, one new independent director was appointed. The Director appointed in FY 2020-21, spent approximately 45 minutes to 1 hour interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 4 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 67 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty One



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## Board Familiarisation November 11, 2020

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's senior management.

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Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 63 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twenty



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# Board Familiarisation August 21, 2020

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 60 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Two
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Nineteen



Registered Office: M-62 & 63, First Floor, Connaught Place, New Delhi - 110 001 CIN: L65922DL2005PLC136029

Email: helpdesk@indiabulls.com, Tel: 0124-6681199, Fax: 0124-6681240, Website: http://www.indiabullshomeloans.com/

## Board Familiarisation July 3, 2020

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2020-21, one new independent director was appointed. The Director appointed in FY 2020-21, spent approximately 45 minutes to 1 hour interacting with the executive directors and senior management of the Company/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on inhouse updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 57 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Eighteen



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# Board Familiarisation February 5, 2020

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

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Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 54 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Seventeen



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## Board Familiarisation November 6, 2019

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Financial details,
- > Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

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Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 51 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Sixteen



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## Board Familiarisation August 6, 2019

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

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Summary of Familiarisation programme of Directors

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 49 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Two
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Fifteen



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## Board Familiarisation April 24, 2019

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Roles, rights and responsibilities of Independent Directors in the Company,
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These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2018-19, one new independent director was appointed. The Director appointed in FY 2018-19, spent approximately 2-3 hours interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on inhouse updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 5 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 46 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Fourteen



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## Board Familiarisation January 31, 2019

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 41 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Thirteen



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## Board Familiarisation October 15, 2018

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company,
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2018-19, one new independent director was appointed. The Director appointed in FY 2018-19, spent approximately 2-3 hours interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on inhouse updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 5 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 38 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Twelve



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## Board Familiarisation August 2, 2018

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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These detailed discussions and presentations were facilitated by the Company's senior management.

During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 33 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Two
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Eleven



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## Board Familiarisation April 20, 2018

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 30 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Ten



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## Board Familiarisation January 23, 2018

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on inhouse updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 27 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Nine



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## Board Familiarisation October 23, 2017

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During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 24 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Eight



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## Board Familiarisation July 24, 2017

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 21 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Two
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Seven



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## Board Familiarisation April 24, 2017

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Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 18 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Six



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# Board Familiarisation January 20, 2017

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Number of hours spent on familiarization by each of Independent Directors	Approx. 2½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 15 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Four
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Five



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## Board Familiarisation October 21, 2016

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- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2016-17, one new independent director was appointed. The Director appointed in FY 2016-17, spent approximately 2-3 hours interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on inhouse updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 5 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 13 hours
Number of programmes attended by each of Independent Directors during current Financial Year	Three
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Four



Registered Office: M-62 & 63, First Floor, Connaught Place, New Delhi - 110 001 CIN: L65922DL2005PLC136029

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## Board Familiarisation July 25, 2016

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company Regulatory
- changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 7 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	Two
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Three



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## Board Familiarisation April 25, 2016

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 2 ½ hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 5 ½ hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	Two



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## Board Familiarisation January 20, 2016

## Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Number of hours spent on familiarization by each of Independent Directors	Approx. 3 hours (including specific items at board meetings)
Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16)	Approx. 3 hours
Number of programmes attended by each of Independent Directors during current Financial Year	One
Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16)	One